OSCAR Charter
One Community. One Cause. One OSCAR.

The OSCAR Charter ("Charter") defines how OSCAR EMR, OSCAR Canada Users Society (OCUS), Charter OSCAR Service Providers ("Charter OSP") and the community of OSCAR users work together . This community (One Community) works toward the vision of realizing continuous health improvement for all (One Cause) through open, transparent collaboration. It also provides a robust and comprehensive software product (One OSCAR) in a manner that enhances the effectiveness and integrity of the open-source software model in compliance with relevant standards. The Charter affirms the foundational principles of OSCAR and provides clarity and transparency regarding our collective stewardship of OSCAR in compliance with OSCAR EMR's Quality Management System ("QMS").

Foundational Principles of OSCAR

1. OSCAR as a Community is a mutually interdependent ecosystem of Users, Service Providers, Developers and Integrated App Providers committed to the shared values and ethos of: Community Driven, Collaboration, Trust (and Trustworthiness), Respect (and Respectability), Transparency, Innovation, Creativity, Quality, Social Responsibility, Financial Responsibility, Ethical Engagement, Advocacy, Empowerment and Sustainability.

2. OSCAR software emerges from and in response to Users, and is equally available to all Users, its evolution driven by the objective to enable cost-effective, collaborative and continuous improvement in health and health systems.

3. By design and intention, OSCAR software ensures OSCAR users authorized by the person(s) responsible for the OSCAR system have full and secure access to all data contained in the EMR without dependency on a third-party.

4. OSCAR Users receive OSCAR under an open source licence held by McMaster University, and each accepts that s/he is solely responsible for her/his choice to use OSCAR and for anything that may happen as a result.

5. OSCAR Users are best served by an EMR that is robust, feature-rich, responsive, capable of supporting diverse workflows, and securely interoperable with other value-add systems in the expanding digital health ecosystem.

6. OSCAR represents freedom for EMR users. Preserving that freedom has costs. Collectively the OSCAR Community funds software development and equitably sustains the quality management system in a manner that leverages investment for maximum benefit, individually and collectively.

Our Charter Commitment to OSCAR Users Receiving OSCAR from a Charter OSP

A Charter OSP is an entity authorized to install and support OSCAR by virtue of committing to, and fulfilling, the responsibilities of an OSCAR EMR Charter OSP Member. The Charter OSP ensures the OSCAR software provided to, and maintained for, OSCAR Users is compliant with OSCAR EMR's QMS. This enables Users to collaborate freely with each other OSCAR throughout the open-source community, and to contribute effectively to the continuing evolution and sustainability of the OSCAR ecosystem.

In accordance with this commitment, the Charter OSP agrees to the following:

1. The Charter OSP will ensure the latest approved version of OSCAR released by the relevant OSCAR EMR Chapter that is applicable to the OSCAR Users it supports is made available to them on a regular basis.

2. All defects or issues identified in the open-source code of the OSCAR software will be reported, analyzed, prioritized and resolved through the collective open-source processes managed by OSCAR EMR through the Global Charter OSP Council and Charter OSPs in each Chapter, and OSCAR Users will receive corresponding fixes from the Charter OSP in accordance with the QMS.

3. Any code modifications made to improve functionality or add new features to the OSCAR software will be completed in accordance with OSCAR EMR's Change Request Process as executed in each Chapter and overseen by the Global Charter OSP Council. Specifically, the Charter OSP shall:

   ▪ Include a Change Request approved by the relevant OSCAR EMR Chapter(s) for sign-off by the relevant User(s) prior to commencing any development requested; and
   ▪ Ensure code enhancements are completed per the approved Change Request, and contributed to/approved by the relevant OSCAR EMR Chapter(s) prior to implementation of the enhancements for the User(s).

   Unless otherwise agreed in writing, all modifications requested by the User(s) will be completed with the understanding will be contributed to OSCAR EMR's "OSCAR Master" repository for the benefit of all in the OSCAR community in accordance with OSCAR EMR's QMS.

4. The Charter OSP shall ensure that any integration of the OSCAR software with an external application for the purpose of extending or complementing OSCAR's functionality is confirmed by relevant OSCAR EMR Chapter(s) as compliant with the QMS, and identified to and approved by the User(s) prior to the integration being implemented in a production environment. It is understood that the OSCAR User assumes all risks of integrating any application with OSCAR that has not been confirmed as compliant by their respective OSCAR EMR Chapter, such risks including placing their software outside of compliance with relevant certification(s).

5. OSCAR User(s) may request their OSCAR EMR Chapter confirm their Charter OSP's compliance with this Charter, including compliance with OSCAR EMR's QMS. In the event an issue is identified, the Charter OSP will cooperate fully with the relevant OSCAR EMR Chapter and the User(s) to achieve resolution of the identified concern(s) in accordance with OSCAR EMR's QMS.

6. Should the OSCAR User(s) terminate the services of the Charter OSP, the Charter OSP will work closely with them to ensure a successful and effective transition of the OSCAR software to another Charter OSP, it being understood there may be terms in the Service Contract between the OSCAR User(s) and the Charter OSP that need to be fulfilled prior to or during the process of transition.

For further information about the OSCAR Charter, please contact OSCAR EMR (info@oscar-emr.com).